



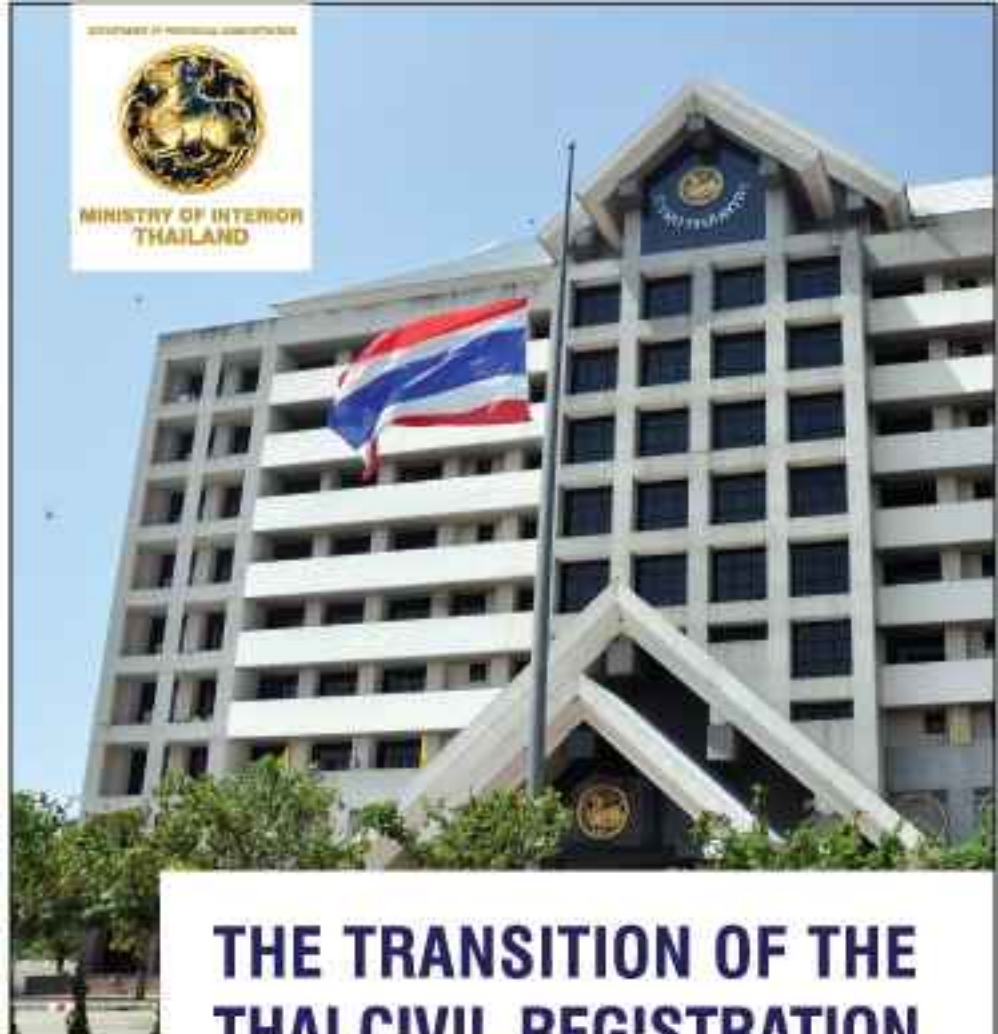
## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

In Thailand, the Civil Registration system is managed and administered by the Bureau of Registration Administration (BORA). BORA is a subsidiary of the Department of Provincial Administration (DOPA), which is part of the Ministry of Interior.

Civil Registration began in Thailand in 1909, when the first Royal Act proclaimed Thai citizens to register households, births, and deaths in their family.



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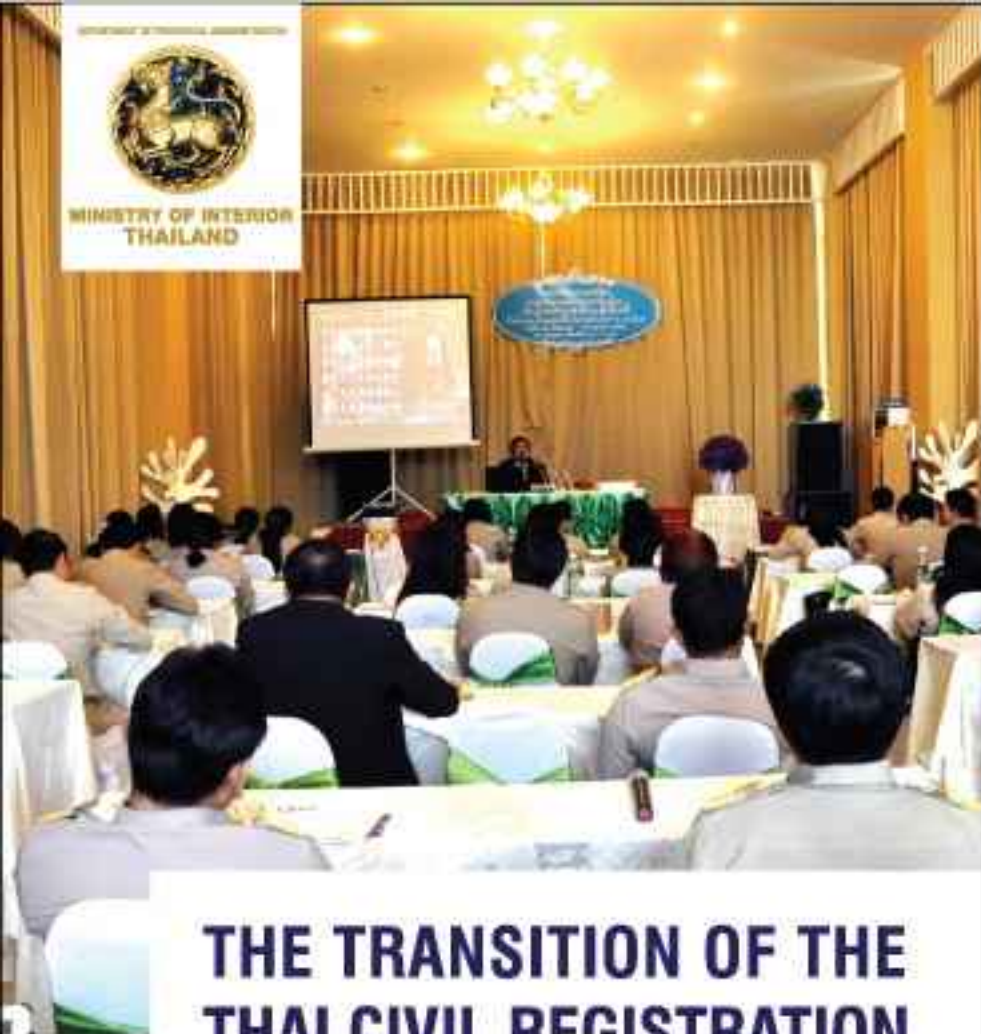
## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

### **Initiative for the Thai E-Civil Registration system:**

In 1983 (B.E. 2526), Thailand established and began to use an electronic civil registration system. Simultaneously, the 13 digit citizen code program was also launched, which issues an individual code to every registered inhabitant.



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## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

There are 2,430 registration offices covering every district, municipality and metropolitan area in Thailand. There are over 10,000 registrars and registration officers to operate these facilities. DOPA (Department of Provincial Administration) organizes an annual registration conference for staff training on registration laws and technology.

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## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

In 2012, registration infrastructure modifications started to take place. Many registration offices are in the process of upgrading their procedures and equipment, like new computer hardware and software. Registration officers are receiving further training and supervision to learn new programs. Additionally, many registration facilities are being remodeled.

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A photograph showing several office workers sitting at a long wooden desk in a modern office environment. They are using computers and looking at documents. The office has white walls and shelves in the background.

## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

BORA (Bureau of Registration Administration) is also the office of the Central Registration Office of Thailand. It acts as the Citizen Registration Center, Citizen Information Provider, E-Citizen Service Provider and E-Government Basic Infrastructure.

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**H.E. Ms. Yingluck Shinawatra**  
**Prime Minister of Thailand**



**H.E. Mr. Charapong Ruangruan**  
**Minister of Interior, Thailand**



**H.E. Mr. Wiboon Sanguanpong**  
**Permanent Secretary of Interior, Thailand**



**Mr. Chuan Siriruporn**  
**Director General, Department of Provincial Administration (DOPA), Thailand**



**Mr. Theerasak 'Thanyay'**  
**Director General, Department of Provincial Administration (DOPA), Thailand**

## **THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM**

BORA and DOPA are responsible for the Secretariat of the National Committee on the National Registration System Integration and Reform.

The Committee is chaired by the Prime Minister and its members include the Minister of Interior, MOI Permanent Secretary, and others.

DOPA's Director General is a committee member and also the secretary.



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## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

### **How the Thai E-Civil Registration operates:**

The civil registration process is very complicated, it consists of many legal forms, procedures, mechanisms, and infrastructure development.

Civil registration laws in Thailand have advanced over time.

Technology development has brought about new and simplified working conditions and effectiveness, which have greatly benefited the public.

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## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

Additionally, foreigners and refugees in Thailand can also register to receive ID civil registration code for official Thai recognition.

This kind of legal documentation enables every inhabitant in Thailand to be better connected to many public and private institutions.

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## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

BORA has proposed to house an ASEAN Civil Registration and Population Database Training Center to further regional cooperation. The center will be a study visit venue for domestic and international participants on civil registration and ID card development and promotion.

Currently, BORA has a yearly forum for exchange of ideas and cooperation on civil registration laws and technology improvement.



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## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

E-Civil Registration in Thailand starts with the assignment of a 13 digit citizen code to every registered person in Thailand.

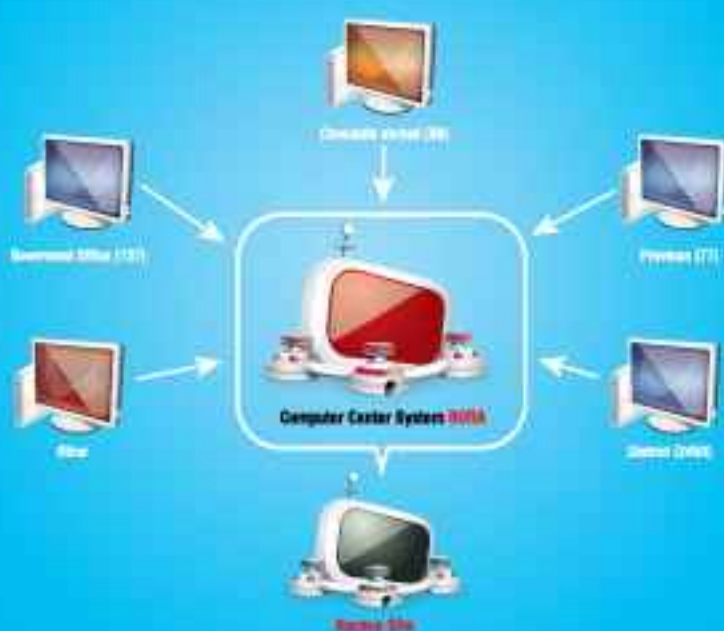
Each code designates a citizen category, a location, a ranking in each registration office, and a control number.

There is also a household registration code assigned to every registered house in Thailand. Both codes enable quick and easy online connectivity throughout the country and access to government services.

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# Centralized Database System



## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

### How the Thai E-Civil Registration operates:

Currently, there are 10 systems in the national electronic registration of Thailand, i.e.,

- Electronic Registration Database (ERD)
- Electronic Registration Identification (ERID)
- Electronic Registration Service (ERS)
- Electronic Registration Information (ERI)
- Electronic Registration Hardware (ERHW)
- Electronic Registration Software (ERSW)
- Electronic Registration Network (ERNET)
- Electronic Registration Organization and Management (EROM)
- Electronic Registration Law (ERLAW), and Electronic Registration Revenue (ERREV).

BORA fully embraces the aforementioned systems, which enable DOPA to act as Thailand's Central Registration Bureau in four main aspects, i.e.,

- Citizen Registration Center (CRC),
- Citizen Information Provider (CIP),
- E-Citizen Service Provider (ESP), and E-Government Basic Infrastructure (EBI).

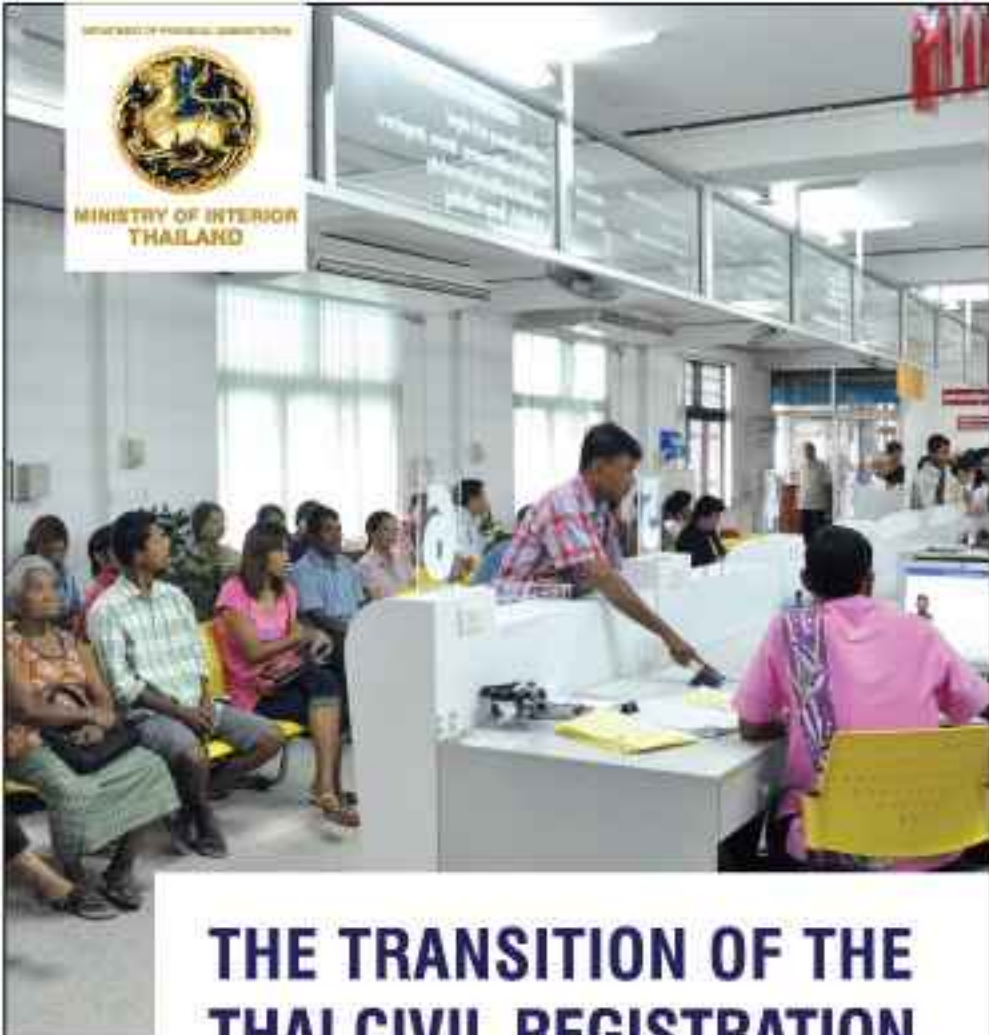


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## **THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM**

The Citizen Registration Center (CRC), DOPA's network provides civil registration and ID cards process linkages throughout Thailand via each District, Municipality (including Pattaya City), and the Bangkok Metropolitan Administration (BMA) district zones.

Service delivery also includes branch offices and one-stop service centers at commercial, transportation, and hospital areas.

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## THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM

DOPA civil registration center also serves as Citizen Data Bank (CDB) by providing a link to other government agencies in Thailand for other purposes such as passport issuance, driver license issuance, commercial bank approval, health care and social security systems as well as election voting system, etc. In 2012, DOPA begins providing ID Card service for Thai citizen living abroad starting at the Thai Consulate in Los Angeles, California, U.S.A.

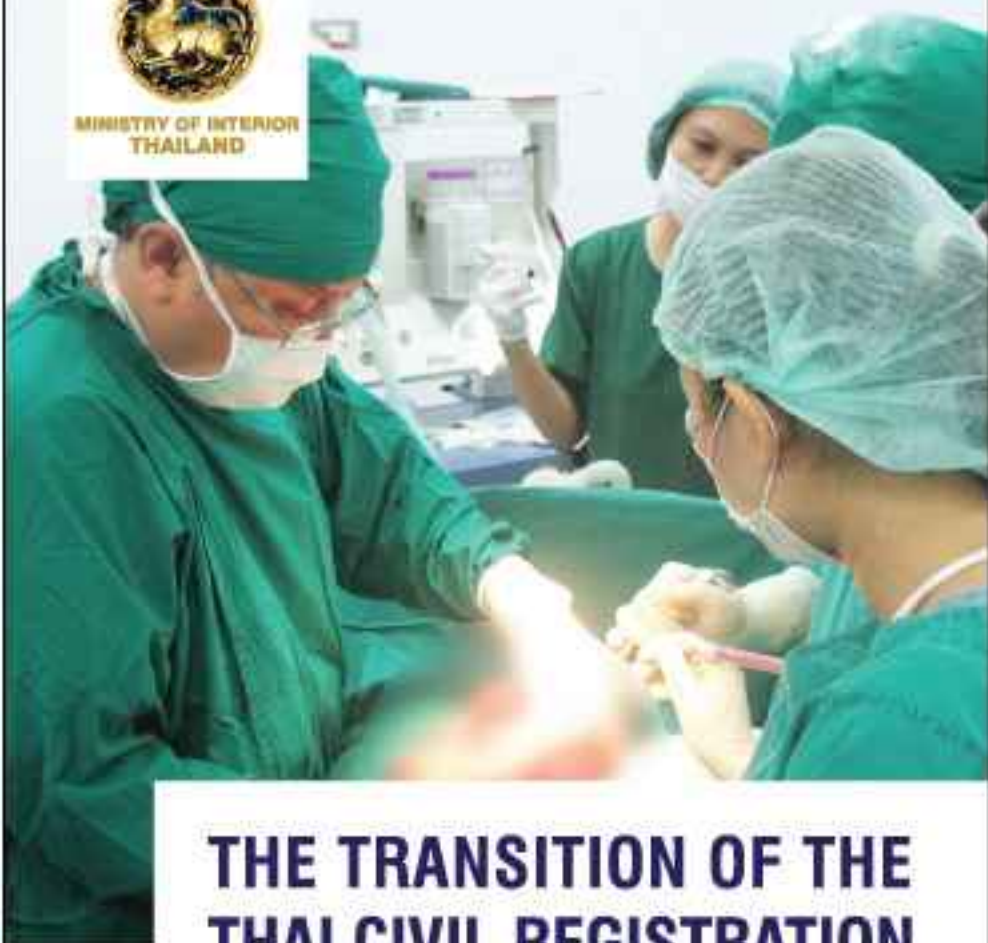


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## **THE TRANSITION OF THE THAI CIVIL REGISTRATION SYSTEM**

In 1995, birth registration in Thailand became available online, it was assisted by the electronic registration and citizen digital code systems.

Birth registration for registered people in Thailand is now universal and covers all inhabitants in the country, including foreigners. In 2010, Online birth registration became accessible, between registration offices and hospitals nation-wide.

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